GmCSIRT RFC 2350

TLP(Traffic Light Protocol)	[TLP: WHITE] TLP: WHITE information may be distributed without restriction.
Reference GMCSIRT	GMCSIRT_RFC2350
Version	v1.0 10-June-2021

1 Document Information

This document contains a description of the Gambia Computer Security and Incident Respond Team (gmCSIRT) in accordance with RFC 2350. It provides basic information about the gmCSIRT, its team, channels of communication and its roles and responsibilities.

1.1 Date of Last Update
Version 1.0   –   10th June 2021

1.2 Distribution List for Notifications
There is no Distribution List, or other dissemination mechanism to inform of changes made to this document.

1.3 Locations where this Document May Be Found
- The current version of this document is available on gmCSIRT public web site, at the following location:
  https://www.gmcsirt.gm/rfc2350.pdf
- Electronic copy can be requested by email to info@gmcsirt.gm

2 Staff Contact Information

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Website	Web: Http://www.gmcsirt.gm

2.1 Name of Team

Short Name	gmCSIRT
Full Name	Gambia Computer Security and Incident Response Team

2.2 - Contact Addresses

Physical Address

gmCSIRT(Gambia Computer Security and Incident Respond Team)
Abuko Gamtel Earth Station Complex
Brikama Highway
The Gambia

Mailing Address

gmCSIRT
Public Utilities Regulatory Authority (PURA)
94 Kairaba Avenue,
Fajara,
The Gambia

2.3 Time Zone

Gambia is on GMT (Greenwich Mean Time)
Gambia does not utilize daylight saving time.

2.4 Telephone Number

+220 200 0919
+220 788 7686 /378 7676
+220 982 4864 /383 4774

2.5 Other Telecommunication

None

2.7 Electronic Mail Address

To report an incident please use: incident@gmcsirt.gm or help@gmcsirt.gm
To contact GMCSIRT for other matters please use: info@gmcsirt.gm

2.8 Public Keys and Encryption Information

2.9 Team Members

The team comprises of information security specialists as below:
   a. Head of gmCSIRT
   b. gmCSIRT Analyst 1
   c. gmCSIRT Analyst 2
   d. Support Staff

2.10 Points of Customer Contact

The preferred method to contact the gmCSIRT is to send an e-mail to the address info@gmcsirt.gm which is monitored by gmCSIRT Analysts during hours of operation.

If it is not possible (or advisable due to security reasons) to use e-mail, you can reach us via telephone at +220 200 0919, +220 788 7686 or +220 982 4864

GMCSIRT hours of operation are 08:30 to 16:00 Monday to Friday, excluding public holidays.

Telephone opening hours: 09:00 to 16:00 Monday to Friday, excluding public holidays.

3 Charters

3.1 Mission Statement

GmCSIRT mission is to support Government departments and core agencies in responding to cyber incidents, including in particular malicious cyber-attacks that would hamper the integrity of their information system assets and harm the interests of the Gambian ICT community. GmCSIRT also acts as a national point of contact for cyber-attacks involving entities within Gambia.

The scope of gmCSIRT's activities covers prevention, detection, response and mitigation services to Government departments and core State agencies and other constituent stakeholders.

3.2 Constituency

The constituency of gmCSIRT is composed of all Government departments and core agencies of the Irish State. In addition to Government departments and agencies gmCSIRT is the CSIRT for all Digital Service Providers and Operators of Essential Services.

Note: to report an incident as a constituent you must be an official in a Government department or agency identified as Critical National Information Infrastructure holder (CNII) with the authority to make such a report.)

3.3 Sponsorship and/or Affiliation

GMCSIRT is an offshoot of the Public Utilities Regulatory Authority, and has been established in accordance with Government policy (National Cyber Security Policy). GMCSIRT is publicly funded and not a profit-making institution.

3.4 Authority

The establishment of gmCSIRT was mandated by a decision of the Government of The Gambia.

4 Policies

4.1 Types of Incident and Level of Support

A cyber security incident is considered to be any adverse event that threatens the confidentiality, integrity or availability of network and information systems of gmCSIRT's constituents. All such incidents should be reported to gmCSIRT. The level of support given by gmCSIRT will vary depending on the type and severity of the incident, the constituent and/or constituents impacted and available resources.

4.2 Co-operation, Interaction and Disclosure of Information

GmCSIRT values the importance of operational cooperation and information-sharing between The Gambia Computer Incident Response Teams, and also with other organizations which may contribute towards or make use of their services.

GmCSIRT operates within the confines imposed by Public Utilities Regulation and Gambia Government national legislation.

GmCSIRT handles all information received in confidence. Information is only distributed to other teams and constituents on a need-to-know basis and, unless otherwise required by law, in an anonymized fashion. GmCSIRT uses the Traffic Light Protocol as the basis for information exchange.

gmCSIRT handles and processes information in secured physical and technical environments in accordance with policy.

4.3 Communication and Authentication

For normal communication not containing sensitive information, gmCSIRT will use conventional methods such as unencrypted e-mail. For secure communication involving authentication; PGP encrypted e-mail, the telephone and facsimile are used.

5 Services

5.1 Incident Response
gmCSIRT provides assistance to constituents in handling the technical and organizational aspects of incidents.
Advisories on risks, threats and vulnerabilities are provided to constituents on a need-to-know basis.

5.2 Security advisories
These advisories can include recommendations and mitigating measures. Alerts are provided to specified constituents in response to specific information security intelligence. These advisories are continuously enriched with minor or major updates. The latter typically occurs when attack programs (aka "exploits") are released.

5.3 Incident Handling
gmCSIRT provides incident handling services in accordance with S.I. 360 of 2018 to the sectors specified in Schedule 1 and the service providers specified in Schedule 2 of the legislation.

6 Incident Reporting Forms

If you wish to report a security incident you should be an agent of a constituent (e.g. an official in a Government department or agency with the authority to make such a report). An incident reporting form is available on request or alternatively an email with brief details of the incident can be sent directly to info@gmcsirt.gm.
Members of the public wishing to alert gmCSIRT to a particular cyber-security related matter may do so using the email address info@pura.gm

7 **Disclaimers**

Gambia Computer Security and Incident Respond Team on behalf of gmCSIRT does not accept any legal liability whatsoever arising from, or connected to, the accuracy, reliability, currency or completeness of any material published on this website or any linked website.

We strongly recommend that users exercise their own judgment with respect to the use of this website and carefully evaluate the accuracy, currency, completeness and relevance of the information on this website for their purposes.

Links to other websites are provided for users' convenience and do not constitute endorsement of material on those sites or any associated organization, product or service. Users of this website are also directed to our privacy statement.

Information from this website may not be used for commercial purposes, nor can data be copyrighted without agreement from the gmCSIRT.